

ORIGINAL

W:02448A-05-0745



0000034193

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4720

Investigator: Al Amezcua

Priority: Respond Within Five Days

Opinion No. 2005 - 47885

Date: 10/31/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

George

Toot

Account Name:

George Toot

Street:

Work: (000) 000-0000

City:

CBR:

State:

AZ

Zip:

is:

Utility Company:

High Country Pines Water Company

Division:

Water

Contact Name:

Nature of Complaint:

10/31/05 Mr. Toot is against the Proposed Rate Increase. He believes that they should not get an increase at this time. The company should do other thing to make it a reliable water company. He asked staff if they should have a back up system in place in case the pumps go down?

Staff asked if he knew if the water company had any water storage tanks. He stated "YES" they do have two big tanks. Staff looked at High Country Pines Water Company last Annual Report. It does show that they indeed have two tanks one for 60, 000 gallons and 100,000.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

10/31/05 Comments noted for the record. All the necessary copies were made to file with Docket Control under W-02448A-05-0745. Close.

End of Comments

Date Completed: 10/31/2005

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